

IVU.xpress IMPLEMENT IT PROJECTS EFFICIENTLY



IVU.xpress FOR IT PROJECTS

Reliable. Efficient. Fast.

Advanced IT systems have become an integral part of daily business at public transport companies. Introducing new systems is often time-consuming and complicated. This is why we have developed IVU.xpress – a tailor-made procedure which implements our standard systems quickly and efficiently. Our customers benefit from our well-structured approach and a project process to rely on.

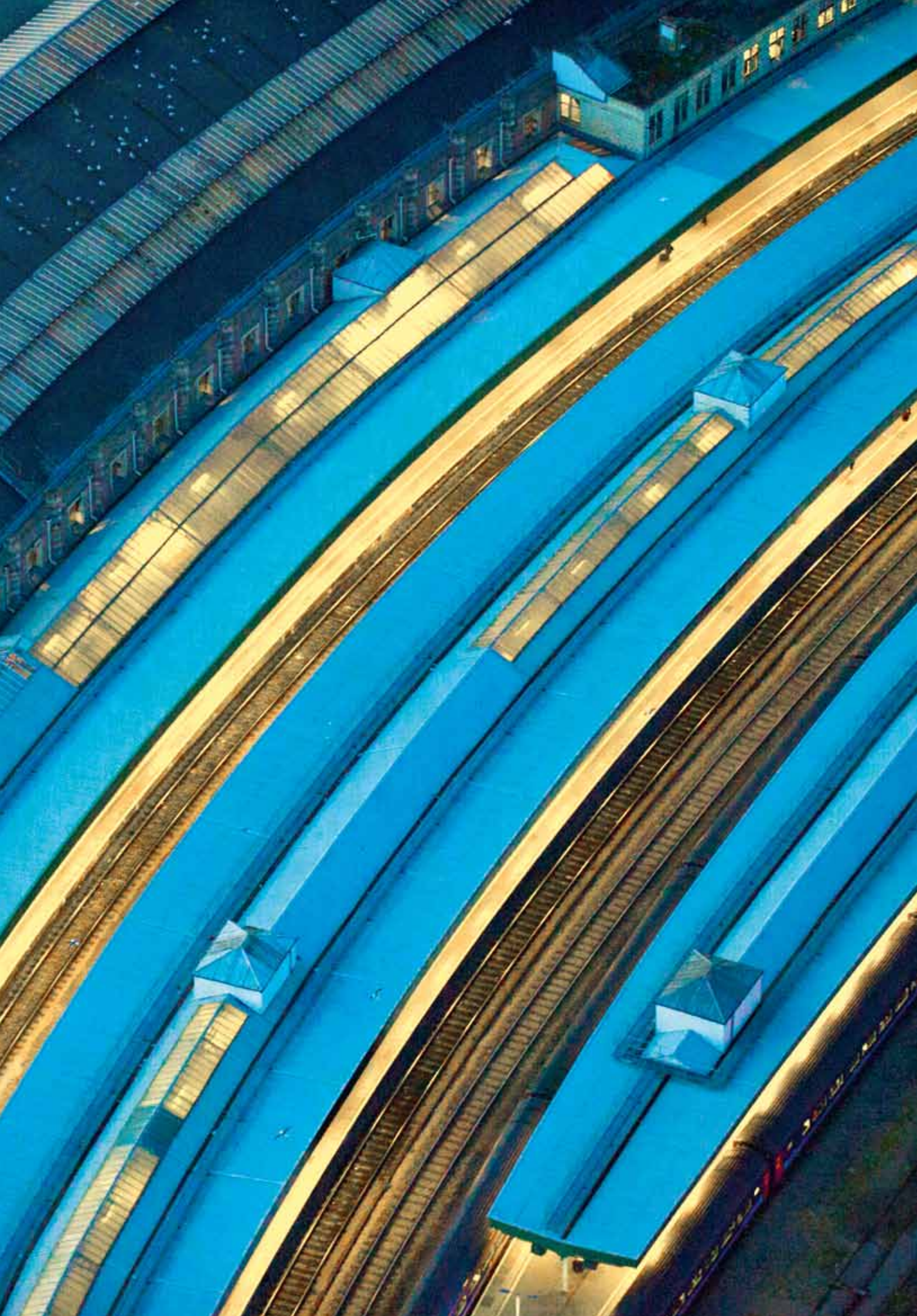
IVU.xpress speeds up implementation and allows customers to quickly roll out our comprehensive standard software. It can be used productively right from the start and already contains all use cases that are required for smooth operations. Detailed configuration options make our systems highly flexible and minimise development efforts.

Our customers' experiences, gained from working with our systems on a daily basis, are regularly integrated into our release planning. This way our products improve continuously in order to meet your future challenges.

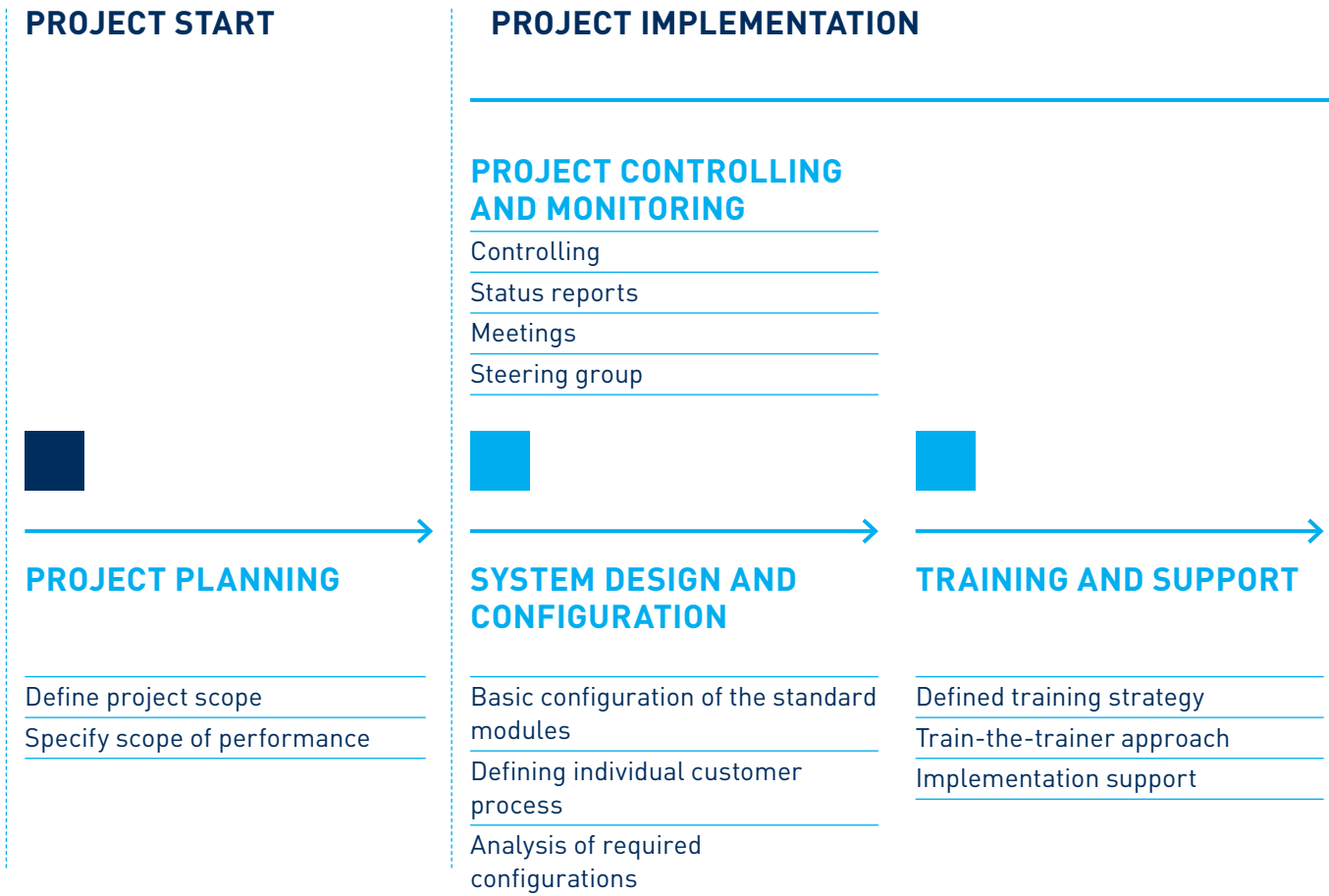
With IVU.xpress you can reliably plan, monitor and complete complex IT projects in a fast and efficient manner.

Benefits of IVU.xpress:

- A well-structured, transparent approach
- Rapid rollout – quick implementation – short project duration
- Specifically designed to match IVU standard solutions
- Reduced project and investment costs
- Based on experience from more than 500 customer projects
- On-going development via regular new releases
- Covers the entire life cycle



IVU.xpress PROCESS STEPS



PROJECT START

■ PROJECT PLANNING

IVU.xpress begins with the detailed planning of the project process. IVU.xpress is adapted to meet the specific requirements of each particular project by consulting with the customer and incorporating the provisions established in the tender and the contract.

PROJECT IMPLEMENTATION

■ SYSTEM DESIGN AND CONFIGURATION

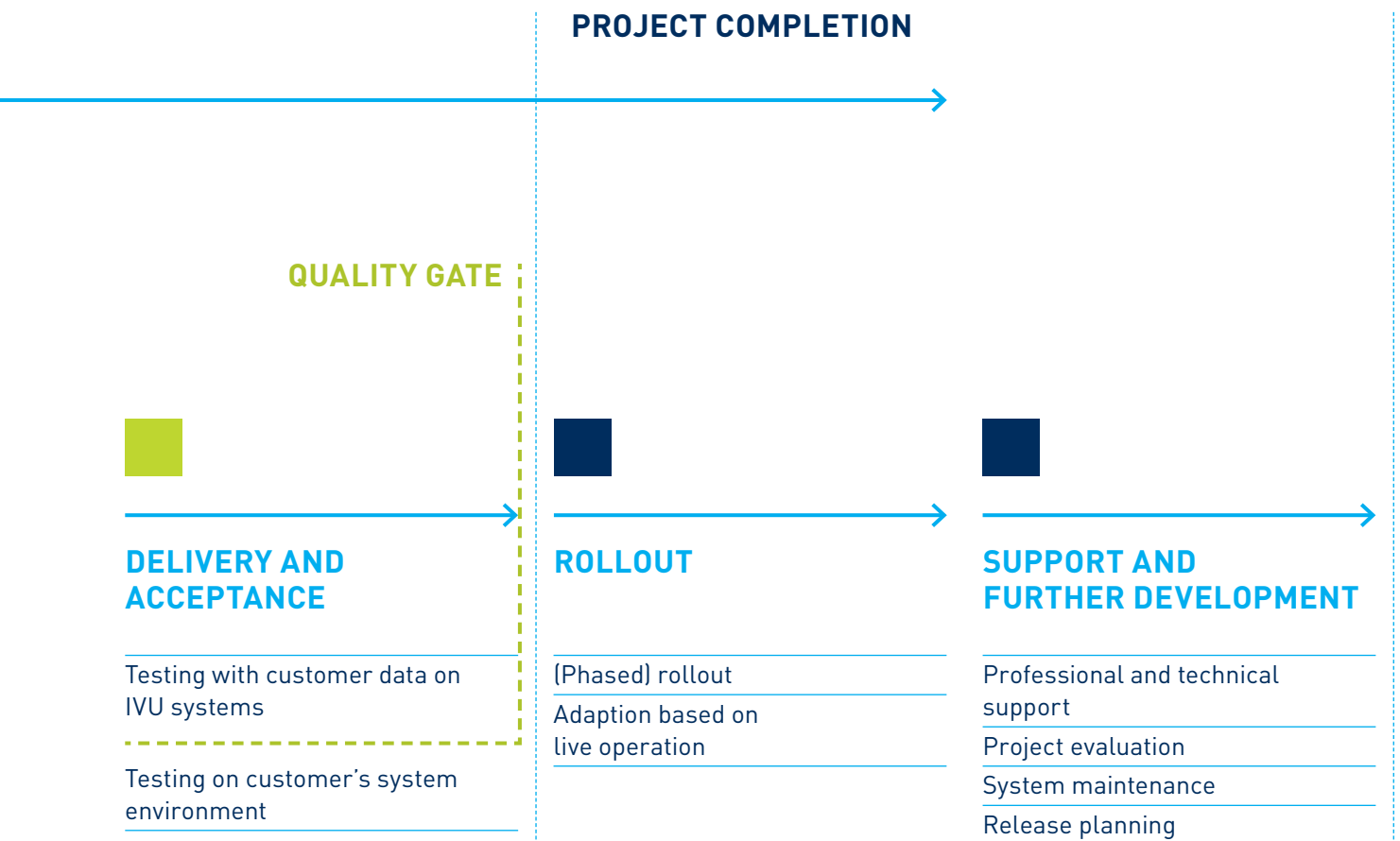
Project implementation begins with the system design. In the basic configuration of the standard modules we document how the customer will use the system. Additional adaptations are subsequently carried out during our product development cycles. At this stage the system is already available for initial training courses and testing.

■ TRAINING AND SUPPORT

Before rolling out the system, we provide in-depth training for personnel. By using a “train-the-trainer” approach, we enable individual members of our customers’ staff to become experts in the new system. This way we embed specialist knowledge within the company and simultaneously strengthen the employees’ identification with the system. Additionally, we help our customers establish internal first-level support, and assist with the maintenance of the basic data and the more detailed configuration of the system.

■ PROJECT CONTROLLING AND MONITORING

The implementation of the project is monitored continually, with status reports and regular meetings throughout the course of the project.



■ **DELIVERY AND ACCEPTANCE | QUALITY GATE**

Before our customer accepts the system, two test runs are conducted: a test of the customer's configuration on the systems of IVU, followed by a test using the customer's system environment after the relevant software and/or hardware components have been delivered. In this way, we ensure the smooth integration of the system into the existing IT environment.

PROJECT COMPLETION

■ **ROLLOUT**

Our standardised implementation allows for a quick rollout. The system can be used productively right from the start. Based on the documented system configuration, we are able to ensure

compliance with any pre-defined customer process. If required, our products can also be implemented gradually.

■ **SUPPORT AND FURTHER DEVELOPMENT**

We maintain close contact with our customers and evaluate the progress of the project at regular intervals. After delivering the system, we continue to provide customer support. If additional requirements are identified after implementation, then they are included in our on-going release planning. Product extensions are made available in the release cycle and are installed while performing system maintenance.



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